

---

<b>Strategy/ Business Planning</b>	<ul style="list-style-type: none"><li>• Analyzed primary care growth and access</li><li>• Center for Healthy Weight and Nutrition Strategic Plan</li><li>• Maternal and Fetal Health Partnership</li><li>• External vendor relationship reconfiguration</li><li>• External strategic analysis of Michigan's Medicare advantage market</li><li>• Clinical hour expansion proposal</li><li>• Implemented the collaborative care of integration into 10 CPC+ clinics for a health system</li><li>• Interviewed leaders throughout the organization to assess risks related and potential improvements to the Vendor Relations Policy</li><li>• Created a data mapping table using CMS and referral data to identify top CV physician groups as potential partners for expansion of the Arrhythmia and Vascular service lines</li><li>• HR, financial, and management position control project</li><li>• MFM telehealth implementation</li><li>• Model service line implementation</li><li>• Reviewed and organized the Community Outreach Program</li><li>• Analysis of Respiratory Therapy Programs at hospital and national benchmarks</li><li>• Presentation of strategic options for hospital and health system integration</li><li>• Created an Enterprise Risk Management Registry, compiling/synthesizing all of the hospital's enterprise risks</li><li>• Analyzed transfers from the ED to inpatient units during shift changes</li><li>• Business Plan for Anticoagulation FTE request</li><li>• Edited and finalized a business plan for an intensive outpatient program</li><li>• Helped create a system-wide opioid task force</li><li>• Collaborated with leaders in Dentistry, Planning, and Primary care to assess options to address issues of access to pediatric dental care services</li><li>• Gait and Spine Motion Lab Implementation Plan</li><li>• A clinical renovation project</li><li>• FTE Allocation of hospital floor staff</li><li>• Radiology network information acquisition</li><li>• Developed a lesson plan of EMR package for Epic trainers</li></ul>
<b>Finance/ Budget</b>	<hr/> <ul style="list-style-type: none"><li>• Creation of budget for Imaging Summit for Regional Collaborative</li><li>• Conducted financial analyses and led negotiations with a startup company to bring an innovative technology to the health system; created a 5-year pro forma, and used this financial information to leverage negotiations with the startup company</li><li>• Fund Accounting projects</li><li>• Analyzed the financial impact on hospital due to a change from excepted status to non-excepted status on off-campus provider-based facilities</li><li>• Conducted a financial analysis to examine the expected revenues and expenses for operating a freestanding ED in a nearby community</li><li>• Introduced tools to monitor FTE allocation, revenue projections, and performed detailed budget analysis on projects, streamlining internal operational processes/procedures</li><li>• Analysis of wRVUs and volumes for individual physicians</li></ul>
<b>Quality/ Patient Safety</b>	<hr/> <ul style="list-style-type: none"><li>• Reviewed patient charts to determine why women had initial OB visit in their 3rd trimester</li><li>• Patient safety culture survey analysis</li><li>• Reducing the length-of-stay for heart failure patients</li></ul> <hr/>



**Operations/  
Process  
Improvement**

- Standardized communication tools and process map for workflow redesign
  - Designed a “productivity tool kit” to help measure the productivity and inform hiring decisions of Administrative Assistants; presented tool kit to leadership
  - Created an electronic binder for CPC
  - ED EKG process mapping
  - CSS Process Improvement
  - OBGYN centralization and standardization
  - Collected and analyzed over 100 hours of data within the Pacemaker Device Clinic to be used for process improvement initiatives and necessary software upgrade
  - Practice Transformation in the OB/GYN Ambulatory Clinic
  - Created call center guide
  - Time study on the sterilization department
  - Sleep lab analysis
  - Subspecialty site 5S / two bin Kanban
  - Created workflows, documented recruitment, credentialing and onboarding of new physicians/practices
- 

**Other**

- Planned and implemented a health care conference in Chicago
  - CMS interview preparation
  - Planned a Community Day
  - Trauma Level III certification
  - Community health screening data collection, entry, analysis, and presentation
  - Orthopedics depression screening
  - Medisync coding opportunity
  - Reviewed hospital policies to prepare for an HHS Office of Civil Rights HIPAA Privacy, Security, and Breach Notification Rules Audit
  - Associate engagement improvement local clinic
  - Composed a section of a mental health and aging report serving behavioral health care providers outlining best practice models and care coordination strategies
  - Wrote two blog posts about health care disparities and the opioid epidemic
  - Helped implement a walking initiative at a primary care center, targeting children who were over the age of five and belonged in the 95% or higher in terms of their BMI
  - Worked with the Director of Research Compliance and Integrity as well as Internal Audit to assess gaps in the organization's Export Controls. Prepared a presentation and recommendations for the Enterprise Risk Management Committee
  - Contacted hospitals and health centers to update the master facility list with current contact information for requesting discharge dates
  - Analyzed claims data to identify the cause of the sharp increase (86%) in one-day admissions from 2015 to 2016 and made recommendations to divert this trend
  - Analyzed CGX 2.0 data to identify the driving diagnoses for inpatient admissions across the East Central Region and made recommendations to divert these trends
  - Investigated all urgent care visits from the last year to identify any significant trends to help decrease the number of urgent care visits among pediatric patients
-